

# PDF Instructions for your Authors

## 2014 IEEE Conference on Computer Communications Workshops (INFOCOM WKSHPs)

### Before Creating a PDF

- Proofread your source document thoroughly to confirm that it will require no revision.

### Creating your PDF eXpress Account

Log in to the [IEEE PDF eXpress™](#) site

#### *First-time users should do the following:*

1. Select the New Users - Click Here link.
2. Enter the following:
  - **33456X** for the Conference ID
  - your email address
  - a password
3. Continue to enter information as prompted.

An Online confirmation will be displayed and an email confirmation will be sent verifying your account setup.

*Previous users* of PDF eXpress need to follow the above steps, but should enter the same password that was used for previous conferences. Verify that your contact information is valid.

### Contacting PDF eXpress Support

Access the PDF eXpress [Knowledge Base Web site](#).

If you do not find an answer in the Find Answers tab, go to the *Ask A Question* tab.

Your question will be forwarded to IEEE PDF Support and answered within 3 business days

The screenshot shows the IEEE Publications Support Center website. At the top, there are navigation links: IEEE.org, IEEE Xplore Digital Library, IEEE Standards, IEEE Spectrum, and More Sites. The main header includes the IEEE logo and the text "Publications Support Center". Below the header, there are four tabs: "Support Home", "Find Answers", "Ask a Question", and "My Support History". The "Find Answers" tab is active, showing an "Advanced Search" box with a "Search" button. Below the search box, there is a section titled "Results 1 - 10 of 106". The first result is "How do I access the IEEE Electronic Copyright Form?", with a sub-heading "The IEEE eCF is only available through an IEEE journal or conference that has registered to use the eCF. Please check with the Editor-In-Chief of the journal, or the Publication Chair of the...". The second result is "How do I find out my conference ID?", with a sub-heading "Contact your conference organizer, conference website, or other communication from your conference. IEEE PDF eXpress and IEEE PDF eXpress Plus are not able to provide this information for you, and...". On the right side of the page, there is a "Contact Us" sidebar with links for "Contact Us", "Other Contacts at IEEE", and "Give Feedback".